

# In the Mood Newsletter

Spring edition

April 2018



DELIVERING TRUST AND RELIABILITY  
• SINCE 1947 •

## WE ARE EXPANDING



*Managing Director, Caroline Moody, with electrical contractor Paul Beattie*

Have you heard our exciting news? We are currently expanding our premises on our 7-acre site.

An investment of £0.5m will provide us with a brand new 12,000sq ft three lane, drive-through cross-deck facility to boost our productivity and free up more space in our warehouse for storage.

Speaking of the development Caroline Moody said, "Our continued growth has facilitated the need to further scale-up our operations and this new facility will provide the capacity and increased productivity we need

to meet the demand for our services.

The cross-deck facility is an important development for the company as it increases our capabilities and agility meeting increasing customer requirements.

It also creates the opportunity to expand our warehousing and storage resource."

**Why not speak to us today about your storage requirements by calling 01670 710060 for a competitive quote.**

**Welcome to *In the Mood*.** As we jump into the new financial year after feasting on Easter eggs, we're excited to let you know about what's been going on here at Moody's and our plans in the coming months.

### In this edition:

- **Moody's expansion**
- **New starters**
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- **Bringing back the Bedford**
- **Baby news**
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## NEW OFFICE STARTERS

There's been quite a buzz in the office since the turn of the year with the addition of five new members to the team who all bring a wealth of knowledge and experience to the business.

As we move up a gear in our sales and marketing activity, we have welcomed Nicola Darling who has taken on the role of Sales Executive, and Cheralyn Roden who is our Digital Marketing Coordinator.

To support the sales and marketing channels, Andrea Morton has also joined us as Sales Administrator to cover maternity leave for Claire Dodd.

Jeff Jones joined us in February as Purchase Ledger & Accounts Administrator, with the latest member to the team, Jodie Curran, joining us as our group Accountant.

***Welcome to the team all!***



*Jodie Curran and Jeff Jones*



*Nicola, Andrea & Cheralyn*

## NUMBER 1 NETWORK FOR QUALITY

As one of the longest standing members of the Pall-Ex Group, we were over the moon to hear the news of Pall-Ex becoming the first and only pallet network to receive the latest ISO quality standard, across the whole of its pallet network.

### **What does this mean for us?**

As a member of the Pall-Ex UK Network, Moody Logistics & Storage has been audited and found to meet the requirements

of standard ISO 9001:2015 Quality Management System.

Not only has the industry's gold standard benefitted us, our customers can rest assured that all their haulage and logistics requirements undertaken for the Pall-Ex Network are in very capable and safe hands!



## Driver of the Year, Mark Fisher

We were thrilled to present Mark, who has been with the company for just under 4 years, with our Driver of the Year award at our annual ceremony where we recognise the hard work and commitment of our team.

He was chosen by his colleagues as well as meeting a series of award criteria including recording no accidents, maintaining vehicles to a high standard and exceptional levels of attendance.

Moody's is also helping Mark progress his career by funding a course in Supply Chain Management which he hopes will allow him to secure a role in our operations team.

Delighted with the award and our help Mark says, "I was very proud to be named Driver of the Year, especially as it's voted for by my work colleagues who are all very good at the jobs they do.

Moody's have always been really supportive and that's continuing with their backing for this qualification, which I hope will be a springboard to new things within the company."



*Mark Fisher, Multi-Drop Driver*



## BABY NEWS

Having said farewell to **Becky Brown** and more recently **Claire Dodd**, who both started their maternity leave, we're delighted to report the safe arrival of two healthy babies.

**Congratulations to Becky and Claire along with their families – let the fun times begin!**



Our Admin Clerk, **Becky Brown**, welcomed baby boy Alfie into the world on 13<sup>th</sup> December 2017.



**Claire Dodd**, Sales Administrator at Moody's, gave birth to a beautiful baby girl called Matilda on 9<sup>th</sup> March 2018.

## BRINGING BACK THE BEDFORD

As well as celebrating our 70<sup>th</sup> birthday last year with team-building activities and a charity ball among other initiatives, we made the bold decision to invest in a 1950's Bedford truck.

Over a three-month period we watched in awe as the team at Heathline Commercials restored the Bedford.

Using our brand colours – chosen back in 1947 when David Moody established the business and

happened to have grey paint in his possession from his time served in the RAF – the truck is quite spectacular and we're extremely proud to have it.

Our Bedford truck, fondly named Peggy after our Chairman Alan's Mother, will be at events in the North East, including:

**HCVS Tyne Tees Run – 3<sup>rd</sup> June**  
**Morpeth Fair Day – 10<sup>th</sup> June**  
*Come along to see our Bedford Beauty!*

## SUPPORTING NORTH EAST SPORT

We are committed to supporting local North East sport and have recently extended this by sponsoring professional rugby league club, Newcastle Thunder.

The latest sporting partnership for us will see our logo on both the home and away shirts of Newcastle Thunder's 2018 strip.

Jordan Robinson, General Manager at Newcastle Thunder commented, "We are delighted to have Moody on board, as a

successful business and as a Thunder supporter."



*Newcastle Thunder 2018 strip*

# LONG SERVICE AWARDS

We have a lot of staff who have been loyal and dedicated to the business, and we're keen to recognise this through our long service awards.

This year two valued members of the team here have spent a combined 25 years helping the business grow.

**Pam Dent**  
Accounts Manager  
15 years' service



**Scott Edgar**  
Delivery Logistics Planner  
10 years' service



**Moody**  
LOGISTICS AND STORAGE

## Guide to wrapping freight

We've created this handy step-by-step guide for our customers to ensure that any freight is packaged safely and securely before its collection.

With just 6 easy steps you'll be up to speed with wrapping freight in no time!

**You can find it on our website in the Pallet Delivery section.**

We're social!



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## SPOTLIGHT ON... LIAM JOHNSON



**What is your role in the business?**

*Warehouse Team Leader*

**Length of service at Moody's?**

*3 years*

**Most favourite part of the job?**

*I love all aspects of the job due to the variety of tasks*

**Describe yourself in 3 words.**

*Friendly, helpful, conscientious*

**Favourite superhero?**

*Batman*

**Proudest moment?**

*Winning my local football cup final*

**Your last meal would be....**

*Chinese chicken curry*

**Which movie star would play you in a movie about your life?**

*Charlie Hunnam*