

In the Mood Newsletter



Autumn 2022

Welcome to In The Mood.

Approaching Autumn and everywhere the news seems bleak with inflation, soaring energy costs and a change in leader.

Here at Moody's we are forever optimistic and focus on what we can do and where we can make a difference for our employees and customers.

In our 75th year it's put some icing on our cake to be nominated for several awards in such a short space of time - a finalist in the North East Chamber of Commerce Awards for Commitment to People; Cheralyn our Marketing Coordinator winning her national Amazon Everywoman Award, and we're still waiting to see how we get on at the Motor Transport Awards as a finalist for the Apprenticeship of the Year.

All our recognition reinforces our commitment to looking after our employees, and for me this makes it all that bit sweeter!

Enjoy reading the latest.

Caroline

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CELEBRATING 75 YEARS IN HAULAGE



On 8th May staff from Moody Logistics and Storage, Heathline Commercials and MCR Services came together to enjoy an activity day up on the grounds of Slaley Hall in Northumberland, at Allout Adventures to celebrate Moody's 75th anniversary.

The Sunday Activity Day began as staff embraced a morning of team-building excitement as they took on the challenge of being 'Tracked' - think camouflage overalls, compass, maps, and a radio as they navigated their way around check points on the grounds of Slaley Hall back to base, all while being hunted down by staff from Allout Adventures on quad bikes.



A challenge which brought with it hilarity, exhilaration, and plenty of adrenalin along the way!

For lunch everyone descended upon Hadrian's Brasserie at Slaley Hall to enjoy a hot buffet and refreshments... fuel for the body in preparation for the afternoon.

After lunch staff were given the opportunity to do individual pursuits to hone their skills and go out of their comfort zone.

Activities included quad biking, clay pigeon shooting, Segway assault course, axe throwing and archery, with some staff choosing a less strenuous afternoon by relaxing in the spa at Slaley Hall Hotel.

There were certainly some tired looking souls by the end of the day, which simply indicated that it was a totally successful event!

The day was everything we had hoped for and ticked all the boxes for creating a sense of camaraderie throughout the day.



GEORDIE THUNDER GETS A FACE-LIFT

We've been supporting Newcastle Thunder's Moody Cup since its launch in 2018, and it's become one of the biggest grassroots sporting tournaments of its kind.

To help drive more interest in the sports festival we've named our brand new 18-tonne Iveco truck 'Geordie Thunder'.

The tournament returned to Kingston Park Stadium on Sunday 14th August, where Geordie Thunder and Peggy, our vintage Bedford truck, went to cheer on the teams!

Richard Moody, operations director said: "Grassroots sport have an even more important role to play in supporting young people and strengthening and reviving communities post-pandemic.

"That's why we were so keen to continue our long-standing commitment to Newcastle Thunder's popular tournament, which encourages and showcases young rugby league talent."

To celebrate the unveiling of Geordie Thunder we invited first team players Craig Mullen and Josh Woods to the depot, pictured below with Richard.



A GOOD DEED RETURNS A GREAT GESTURE

This year we helped charity *Tools With A Mission* to collect, transport and store unwanted tools donated by the public, in an initiative backed by Morpeth Rotary Club.

The warehouse team were visited by Morpeth Rotary Club's vice president Arif Shavan and member Julie Stephenson who presented them all with a service recognition award, in acknowledgement of their fantastic work.

Well done to all involved!



We stored thousands of tools, from garden shovels to pliers, all of which are refurbished and sorted into tool kits by TWAM volunteers.

They're then sent to skills centres in Africa to help people become independent, generate their own income and create businesses.



L-R: Rhys Common, Liam Johnson, Connor Birchall, Julie Stephenson, Paul Johnson, Rob Dascalu and Arif Shavan.

PEGGY LANDS STARRING ROLE AT BEAMISH TO MARK 75TH ANNIVERSARY

Our beloved Bedford truck Peggy enjoyed a four day starring role at the world famous Beamish open air museum as part of our 75th anniversary celebrations.

She certainly brought an added touch of authenticity to the museum's 1950s town, delighting visitors to its Front Street terrace.

Caroline Moody said: "Peggy holds an incredibly special place at the heart of this company.

"Although she's extremely pampered, Peggy occasionally ventures out and we thought it would be lovely to mark our 75th anniversary by sharing her with the many visitors to Beamish."



TEAM TEE-OFF FOR CHARITY

We were delighted to support and sponsor our customer Grundfos' golf charity day that took place on Friday 13th May at George Washington Golf Club.

Sporting our Moody's 75th anniversary baseball caps our four-ball team consisted of Scott Little, Craig Lawson, Chris Nicholson and Philip Crawford, some of whom are our customers from B and B Attachments.



CHERALYN CELEBRATES AWARD SUCCESS

In July, the business celebrated success for the second time in two years at the Amazon everywoman in Transport & Logistics Awards.

Cheralyn, Moody's Marketing Coordinator won the Above and Beyond category in the Freight Awards in recognition of the innovation and excellence she brings to her role.



Attending the London awards with MD Caroline Moody who picked up the Freight Leader award back in 2020, Cheralyn said, "It is a real honour to receive the Above and Beyond award, given the talent of the others who were also shortlisted. I'm passionate about promoting Moody Logistics and Storage and it's fantastic to have your work recognised by your peers."



Cycling 75 miles for Ukraine



Proud shareholder member of
PALLEX

WEDDING BELLS IN HEATHLINE

In April, HGV Technician Craig Stoodley jetted off to the Philippines, on his first trip abroad, to marry Jerlyn in Pasig City. The pair then spent time exploring the beautiful country together.



Then in July, Lead Technician Matt Davis tied the knot with Chloe in a ceremony that took place at Wylam Brewery. The newlyweds enjoyed a trip to Corfu for their honeymoon the following week.



WELCOMING WILF

Huge congratulations to former apprentice turned Class 2 driver Steve McLetchie and his fiancée Siân who welcomed their first child, a gorgeous little boy called Wilfred who arrived safely on 16th August 2022 weighing 7lb 12oz.



MOODY'S RISE TO THE #PLXUKRAINE CHALLENGE AND SMASH TARGET!

In June all Pall-Ex members were challenged to raise £1000 for the (DEC) Disasters Emergency Committee - a charity providing vital aid to the people of Ukraine.

In true #TeamMoody style, we jumped on board with a 2-month itinerary of fundraising activities.

Bev Ross, our Customer Services Coordinator, kicked it off with a great idea that saw 30 staff cycle 75 miles (in celebration of our 75th birthday) on an assault bike. Across 2 days colleagues were cheered on as they completed

their stint on the bike, raising £150 on our JustGiving page.

Then followed a raffle with prizes including overnight stays at Sleafy Hall and Wood House Holiday Cottages & Lodges with hot tub.

All winners were revealed on 5th July and by this stage we smashed our target of £1000, with more activities on the agenda.

After a tombola and internal quiz, we were absolutely thrilled to have raised a whopping £2,178 for a great cause - thanks to everyone who got involved.

MCR SERVICES' REVENUE BOOST

We're delighted to report that MCR Services is forecasting further growth over the coming year after it saw revenues soar by 88 per cent during 2021/2022 as consumers shifted towards online purchases during the pandemic.

As a result, it's continued to grow its client base and develop its capabilities as a returns centre as well as performing more technical work in the replacement or repair of components.

Production Supervisor Matthew Fretwell said, "The business has really evolved in recent years.

"Fortunately, we quickly reacted to the increase of online purchases after the pandemic, a trend that is likely to accelerate.

"The increased revenue is a real achievement and testament to the hard work of our team."



Matthew and Kaz Brown work on a returns project in their unit at Bolam Business Park.

WE ARE A FINALIST AT THE MTA 2022

The Motor Transport Awards is like the Oscars of the transport and logistics world - so you can imagine our excitement when Moody's was announced as one of the finalists for Apprenticeship of the Year 2022, due to the success of our in-house scheme launched in 2021.

Staff who have been heavily involved in the apprenticeship scheme have been invited to attend the ceremony in London in September - wish us luck!



WAREHOUSE FACILITIES RISE BY 50%

As we emerged from the pandemic Moody's experienced a surge in storage enquiries which we've been quick to react to by taking on an additional 22,000 sq. ft. warehouse in Ashington.

The investment takes us to a total capacity of



66,000 sq. ft. and will ensure we continue to meet the needs of our new and current customers.

Caroline Moody said, "This additional warehouse facility represents a significant investment for Moody's but one I believe that allows the company to continue to grow."

For storage enquiries please contact Liam Johnson.

HEATHLINE WELCOMES NEW STARTERS

To improve customer experience and help build on business growth, Heathline Commercial's created a new role, Customer Service & Parts Advisor, and welcomed Ian Maxwell into the team.



Ian joined us from Bell Truck and Van where he was Service Administrator, bringing with him a great

understanding of the industry and ideas for future improvements.

More recently, Terry Farrow started as HGV Technician having heard about the vacancy when he lived in Canada doing contractor work.

Terry, originally from the north east, has worked all over the world doing HGV contractor work, but felt ready to return home to the UK.



Pictured here he's already got stuck in to his role and is enjoying being back on home soil.



Newlywed Matt Davis has been promoted to Lead Technician alongside Paul Woodall.



We wish them all every success in their new roles!

YOUNGEST APPRENTICE GAINS LICENCE

Moody's has welcomed its youngest ever Class 2 LGV driver after he completed our bespoke fast-track apprentice training scheme in July.

Alex, 20, from Blyth, was a warehouse operative at the Port of Blyth before joining us last year with ambitions of becoming an HGV driver. His success will help drive down the average age of drivers at Moody's, which was previously 44 compared with the national average of 56.

He said: "I am thrilled that I have achieved my dream of moving into a driver's role in the logistics industry and am hoping to further my career at Moody's."

Speaking of Alex's success Caroline Moody said, "The demographic of the logistics industry is an ageing one and it is

vitaly important that more young people are encouraged to consider a career as a truck driver.

"We are committed to providing opportunities for workers to progress in our family-run company and achieve their career goals and aspirations.

"Alex has great attitude and work ethic and has worked really hard. He fully deserves his success in passing his Class 2 Large Goods Vehicle test."



MOODY CUP SUCCESS

On a hot Sunday in August Kingston Park Stadium became flooded with hundreds of young budding rugby players ready to take on other grassroots clubs from across the region, in Newcastle Thunder's biggest ever festival.

It was great for MD Caroline to present the winning teams with their trophies at the main game's half time whistle.



STEVEN'S RARING TO GO

Following Alex's success, we're thrilled to welcome Steven Cartwright, our 5th apprentice to go through our in-house scheme. Steven joins us from bus company Go North East and is raring to go - we're excited to follow his journey to become a Class 2 driver.



SPOTLIGHT ON... BEV ROSS



Role:

Customer Services Coordinator

Length of service?

2 years

Describe yourself in 3 words:

Bubbly, chatty, helpful

Item you couldn't live without?

Grandkids, but as they're not an item it would my mobile phone

What's top of you bucket list?

To go to Hawaii and travel America

Your last meal would be...

BBQ smothered chicken or McDonalds

Who would you trade lives with for one day and why?

Chris Hemsworth's wife... for obvious reasons!!