







Dear Customers

As part of the improvements gained from the expansion of Pall-Ex Ireland, we will be moving the export clearance from our current provider to Ace Express, to streamline and improve the customs clearance service we provide to you.

Our current providers Direct Representation Form will expire by September so we urge you to complete a new form before the deadline as this will cause delays to your deliveries.

The switch is easy and consists of only one step, taking only a couple of minutes to complete.

Once completed, we would ask that you download a PDF copy and return the document to the International Support team via the email address:

connect@pallex.co.uk

We will then upload the form to Nexus ready for your local depot to use on your next consignment, preventing any delays on the outbound export to Southern Ireland. The Direct Representation Form can be found on the link below or the QR code at the bottom of the page.

https://tinyurl.com/bdcrr5uj

Thank you for your patience at this time, and we look forward to helping and hearing from you in the future.





